

Data Tables

Source: Fire Department of the City of New York

<i>Fiscal Year</i>	<i>Total 911 Mental Health Calls in the Pilot Area during Pilot hours</i>	<i>Calls Eligible for a B-HEARD Response</i>	<i>Percentage of Calls Eligible for a B-HEARD Response</i>	<i>Calls that Received a B-HEARD Response</i>	<i>Percentage of Eligible Calls Responded to by B-HEARD</i>	<i>Total Medical Assessments</i>	<i>Total Mental Health Calls Not Eligible for B-HEARD</i>	<i>Percentage of Total Calls that Received a B-HEARD Response</i>
<i>FY22</i>	10,920	3,391	31%	1,933	57%		7,529	18%
<i>FY23</i>	34,042	13,181	39%	7,187	55%		20,861	21%
<i>FY24</i>	51,329	20,541	40%	14,951	73%	7,417	30,788	29%
<i>Total</i>	96,291	37,113	39%	24,071	65%	7,417	59,178	25%

Fiscal Year 2022 (July 1, 2021 – June 30, 2022)

<i>Fiscal Quarter</i>	<i>Total 911 Mental Health Calls in the Pilot Area during Pilot hours</i>	<i>Calls Eligible for a B-HEARD Response</i>	<i>Percentage of Calls Eligible for a B-HEARD Response</i>	<i>Calls that Received a B-HEARD Response</i>	<i>Percentage of Eligible Calls Responded to by B-HEARD</i>	<i>Total Mental Health Calls Not Eligible for B-HEARD</i>	<i>Percentage of Total Calls that Received a B-HEARD Response</i>
<i>Q1</i>	1,613	284	18%	251	88%	1,329	16%
<i>Q2</i>	1,915	430	22%	311	72%	1,485	16%
<i>Q3</i>	2,481	1,022	41%	507	50%	1,459	20%
<i>Q4</i>	4,911	1,655	34%	864	52%	3,256	18%
<i>Total</i>	10,920	3,391	31%	1,933	57%	7,529	18%

Fiscal Year 2023 (July 1, 2022 – June 30, 2023)

<i>Fiscal Quarter</i>	<i>Total 911 Mental Health Calls in the Pilot Area during Pilot hours</i>	<i>Calls Eligible for a B-HEARD Response</i>	<i>Percentage of Calls Eligible for a B-HEARD Response</i>	<i>Calls that Received a B-HEARD Response</i>	<i>Percentage of Eligible Calls Responded to by B-HEARD</i>	<i>Total Mental Health Calls Not Eligible for B-HEARD</i>	<i>Percentage of Total Calls that Received a B-HEARD Response</i>
<i>Q1</i>	5,429	1,619	30%	801	49%	3,810	15%
<i>Q2</i>	7,921	2,309	29%	1,291	56%	5,612	16%
<i>Q3</i>	8,688	3,888	45%	2,191	56%	4,800	25%
<i>Q4</i>	12,004	5,365	45%	2,904	54%	6,639	24%
<i>Total</i>	34,042	13,181	39%	7,187	55%	20,861	21%

Fiscal Year 2024 (July 1, 2023 – June 30, 2024)

<i>Fiscal Year</i>	<i>Total 911 Mental Health Calls in the Pilot Area during Pilot hours</i>	<i>Calls Eligible for a B-HEARD Response</i>	<i>Percentage of Calls Eligible for a B-HEARD Response</i>	<i>Calls that Received a B-HEARD Response</i>	<i>Percentage of Eligible Calls Responded to by B-HEARD</i>	<i>Total Medical Assessments</i>	<i>Total Mental Health Calls Not Eligible for B-HEARD</i>	<i>Percentage of Total Calls that Received a B-HEARD Response</i>
<i>Q1</i>	11,230	5,072	45%	3,442	68%	1,561	6,158	31%
<i>Q2</i>	13,699	5,687	42%	4,321	76%	2,141	8,012	32%
<i>Q3</i>	13,371	5,246	39%	3,680	70%	1,854	8,125	28%
<i>Q4</i>	13,029	4,536	35%	3,508	77%	1,861	8,493	27%
<i>Total</i>	51,329	20,541	40%	14,951	73%	7,417	30,788	29%

Data Tables

Source: NYC Health + Hospitals

<i>Fiscal Year</i>	<i>Total Behavioral Health Assessments</i>	<i>Transported to Hospital</i>	<i>Percentage Transported to Hospital</i>	<i>Served in the Community</i>	<i>Percentage Served in the Community</i>
<i>FY22</i>	1,059	548	52%	511	48%
<i>FY23</i>	2,250	1,246	55%	1,004	45%
<i>FY24</i>	3,691	2,107	57%	1,584	43%
<i>Total</i>	7,000	3,901	56%	3,099	44%

Fiscal Year 2022 (July 1, 2021 – June 30, 2022)

<i>Fiscal Quarter</i>	<i>Total Behavioral Health Assessments</i>	<i>Transported to Hospital</i>	<i>Percentage Transported to Hospital</i>	<i>Served in the Community</i>	<i>Percentage Served in the Community</i>
<i>Q1</i>	211	88	42%	123	58%
<i>Q2</i>	180	65	36%	115	64%
<i>Q3</i>	285	155	54%	130	46%
<i>Q4</i>	383	240	63%	143	37%
<i>FY22 Total</i>	1,059	548	52%	511	48%

Fiscal Year 2023 (July 1, 2022 – June 30, 2023)

<i>Fiscal Quarter</i>	<i>Total Behavioral Health Assessments</i>	<i>Transported to Hospital</i>	<i>Percentage Transported to Hospital</i>	<i>Served in the Community</i>	<i>Percentage Served in the Community</i>
<i>Q1</i>	326	159	49%	167	51%
<i>Q2</i>	447	228	51%	219	49%
<i>Q3</i>	647	376	58%	271	42%
<i>Q4</i>	830	483	58%	347	42%
<i>FY23 Total</i>	2,250	1,246	55%	1,004	45%

Fiscal Year 2024 (July 1, 2023 – June 30, 2024)

<i>Fiscal Quarter</i>	<i>Total Behavioral Health Assessments</i>	<i>Transported to Hospital</i>	<i>Percentage Transported to Hospital</i>	<i>Served in the Community</i>	<i>Percentage Served in the Community</i>
<i>Q1</i>	739	397	54%	342	46%
<i>Q2</i>	1,113	657	59%	456	41%
<i>Q3</i>	922	528	57%	394	43%
<i>Q4</i>	917	525	57%	392	43%
<i>FY24 Total</i>	3,691	2,107	57%	1,584	43%